



PHAMBANE GROUP HOLDINGS

GROUP HOLDINGS

Cookie Policy

WEBSITE COOKIES & TRACKING — POPIA & GDPR COMPLIANT

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Registered Company: PHAMBANE GROUP HOLDINGS (Pty) Ltd

Registration Number: 2025 / 859890 / 07

Tax Reference: 9881286190

Directors: A.M. Phambane & A.K.C. Phambane

Address: House No 1336, Section B, Nkhesani Street, Nkowankowa, Tzaneen, Limpopo, 087

Email: info@phambanegroupholdingsptyltd.co.za

Website: www.phambanegroupholdingsptyltd.co.za

Trading As: Phambane Nexus

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This Cookie Policy explains how **Phambane Group Holdings (Pty) Ltd** ("we", "us", or "our") uses cookies and similar tracking technologies on our website **www.phambanegroupholdingsptyltd.co.za** in accordance with the **Protection of Personal Information Act, No. 4 of 2013 (POPIA)** and the **EU ePrivacy Directive / GDPR**.

1. WHAT ARE COOKIES?

1.1 Cookies are small text files that are stored on your device (computer, tablet, mobile phone) when you visit a website. They are widely used to make websites work more efficiently, provide a better user experience, and give website owners useful information.

1.2 Similar technologies include: pixel tags, web beacons, local storage, session storage, and fingerprinting scripts (collectively referred to as "**cookies**" in this Policy).

2. WHY DO WE USE COOKIES?

2.1 We use cookies to: (a) ensure our website functions correctly; (b) understand how visitors use our website; (c) improve user experience; (d) deliver targeted content and advertising; (e) analyse website performance; (f) comply with legal obligations.

3. CATEGORIES OF COOKIES WE USE

3.1 **Strictly Necessary Cookies (Essential):** Required for the website to function. They enable core features like page navigation and access to secure areas. These cookies do not require consent and cannot be disabled.

3.2 **Performance Cookies (Analytics):** Collect anonymous information about how visitors use our website (e.g., which pages are most visited, error messages received). This data helps us improve our website. These cookies may require consent depending on jurisdiction.

3.3 **Functionality Cookies:** Remember your preferences (e.g., language, region) and provide enhanced, personalised features. These cookies may require consent.

3.4 **Targeting / Marketing Cookies:** Track your browsing habits to deliver relevant advertisements. These cookies require your explicit consent before use.

3.5 **Third-Party Cookies:** Placed by our partners, service providers, or analytics tools. We encourage you to review the privacy policies of third-party providers.

4. THIRD-PARTY SERVICES WE USE

4.1 We may use the following third-party services that set cookies: **[List services — e.g., Google Analytics, Meta Pixel, LinkedIn Insight, Hotjar, etc.]**

4.2 Each third-party service is responsible for its own cookie practices. Please review their privacy policies for more information.



5. HOW TO MANAGE YOUR COOKIE PREFERENCES

5.1 Cookie Consent Banner: When you first visit our website, you will see a cookie consent banner that allows you to accept or reject non-essential cookies. You can modify your preferences at any time by contacting us.

5.2 Browser Settings: You can also manage cookies through your browser settings. Most browsers allow you to: (a) view and delete cookies; (b) block all cookies; (c) block cookies from specific websites only; (d) block third-party cookies.

5.3 Opt-Out Links: You can opt out of specific third-party cookies by visiting: Google Analytics: tools.google.com/dlpage/gaoptout

5.4 Note: Disabling cookies may affect the functionality of our website.

6. COOKIE RETENTION PERIODS

6.1 Cookies are retained for varying periods depending on their purpose:

7. INTERNATIONAL TRANSFERS

7.1 Where cookies involve the transfer of personal data outside the EEA (e.g., data processed by Google Analytics in the United States), we ensure appropriate safeguards are in place, such as Standard Contractual Clauses.

8. CHANGES TO THIS POLICY

8.1 We may update this Cookie Policy periodically to reflect changes in our practices or legal requirements. The updated version will be posted on our website with the effective date clearly indicated.

9. CONTACT US

9.1 For questions about our use of cookies, please contact us at:

Email: info@phambanegroupholdingsptyltd.co.za

Address: House No 1336, Section B, Nkhesani Street, Nkowankowa, Tzaneen, Limpopo, 0870

Cookie Type	Purpose	Example Names	Retention
Strictly Necessary	Core site functionality	session_id, csrf_token	Session
Performance	Analytics & improvements	_ga, _gid, _gat	2 years / 24h
Functionality	User preferences	lang, theme, timezone	1 year



Marketing	Targeted advertising	_fbp, fr, IDE	3 months–1 year
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